



Pro Vice-Chancellor - Education and Student Experience

Starting salary £132,842 per annum

The University of South Wales is a major, modern civic university rooted in South Wales, with a proud commitment to student success, applied research, innovation, partnership working, regional impact and widening access. As the University responds to a challenging and changing higher education environment, we are seeking an exceptional Pro Vice-Chancellor (Education and Student Experience) to help shape an excellent, inclusive and future-focused educational offer for students across USW.

Based across USW campuses, with flexible working by agreement, this role offers the opportunity to provide University-wide strategic leadership for education, learning and teaching, curriculum, assessment, student outcomes and the end-to-end student experience.

Reporting to the Vice-Chancellor and Chief Executive, the Pro Vice-Chancellor (Education and Student Experience) will be a key member of the University Executive, working collegiately with academic and professional services leaders to drive educational performance, innovation and enhancement. The postholder will align curriculum, pedagogy, assessment, student engagement, academic practice and student support, helping to build a sustainable, inclusive and student-centered institution.

This is a full time, permanent post.

To arrange an informal conversation about this post please contact
emma.stone@southwales.ac.uk

Discover the advantages of working for USW: <https://tinyurl.com/WorkatUSW>

USW is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. All those working at the University are expected to share this commitment.

We are committed to employing a diverse workforce and creating an inclusive environment. Where colleagues can be themselves and every person is treated with dignity, fairness and respect. We actively encourage applications from diverse backgrounds and communities, especially with regards to age, disability, gender identity, sexual orientation, race and religion and/or belief. We benchmark our success through equality accreditations with Athena Swan, Race Equality Charter, Stonewall and Disability Confident.

If you're a Welsh learner or a Welsh speaker, we'd be delighted to receive your application. At USW, you'll have access to Welsh courses to enable you to develop your Welsh skills further, in order to provide a bilingual service to our students, colleagues and the public.



We welcome applications in Welsh and English. Applications in Welsh will not be treated less favourably than those made in English.

Apply online <http://www.southwales.ac.uk/jobs>

Job Description

Job position	Pro Vice-Chancellor (Education and Student Experience)
Faculty / Department	Executive
Location	USW campuses (multi-site) with flexible working by agreement
Salary	£132,842
Hours of work	Full time
Contract duration (perm/fixed term)	Permanent
Reports to	Vice-Chancellor and Chief Executive
Responsible for	Dean of Education, CELT

Job purpose

Reporting to the Vice-Chancellor, the Pro Vice-Chancellor (Education and Student Experience) is a key member of the University Executive, providing strategic leadership across education, learning and teaching, curriculum development, student outcomes and the end-to-end student experience. Working collegiately with academic and professional services leaders, the postholder will ensure that USW has an excellent, inclusive and future-focused educational offer that enables delivery of the University strategy and supports students to succeed in their studies, future careers and wider lives.

A key component of this role will be to ensure that the University develops learning, teaching and student experience approaches which are fit for the future, evidence-informed, digitally enabled, inclusive and responsive to the needs of students, employers, communities and the wider tertiary education landscape.

The Pro Vice-Chancellor will align curriculum, pedagogy, assessment, student engagement, academic practice and student support; drive educational performance, innovation and enhancement; shape an inclusive, high-performing learning culture; and strengthen the experience and outcomes of students in a rapidly changing environment.

The University of South Wales is a major, modern civic university rooted in South Wales, with a proud commitment to student success, applied research, innovation, partnership working, regional impact and widening access. The University is pursuing transformation in response to a challenging and changing higher education environment. The Pro Vice-Chancellor will help translate this ambition into outstanding educational delivery, building a sustainable, inclusive

and student-centred institution.

Key responsibilities

The postholder will:

- Contribute as a core member of the Executive to the strategic leadership, performance and sustainability of the University, translating sector, regulatory, pedagogic, technological and demographic insight into institutional action.
- Lead the development and delivery of institutional strategies for education, learning and teaching, curriculum, assessment, student outcomes and the student experience, ensuring clear alignment with the University strategy.
- Provide strategic leadership for the USW 2030 Curriculum and Assessment principles, ensuring curriculum design, pedagogy and assessment are inclusive, evidence-informed, digitally enabled and responsive to future student, employer and civic needs.
- Drive improvements in student success, continuation, completion, progression, graduate outcomes and student feedback, using high-quality data and insight to target action and evaluate impact.
- Champion inclusive education, belonging and equitable outcomes for all students, leading evidence-informed approaches to closing awarding, continuation and progression gaps.
- Lead the development of an integrated, omni-channel student experience, aligning high-quality on-campus provision, digital platforms, accessible support and flexible modes of engagement.
- Provide strategic oversight of student engagement, voice and partnership, working closely with academic leaders, professional services and the Students' Union to strengthen co-creation, responsiveness and shared accountability for outcomes.
- Lead institutional approaches to academic quality, standards and enhancement, ensuring robust governance, regulatory compliance and a culture of continuous improvement across provision.
- Provide visible leadership for education innovation, including digital pedagogy, AI-enabled learning, learning analytics, authentic assessment and challenge-based learning.
- Lead the Centre for the Enhancement of Learning and Teaching, ensuring it builds institutional capability, strengthens academic practice and supports excellent, inclusive and innovative education.
- Strengthen employability, professional readiness and lifelong learning by embedding

industry-informed, applied and work-based learning opportunities across the curriculum and wider student journey.

- Contribute to financial sustainability, in partnership with Executive colleagues, through sustainable portfolio development, effective resource prioritisation, high-quality data and value for money across education and student experience activity.
- Support the Board of Governors and its committees as required, providing assurance, insight and effective reporting on matters within the education and student experience portfolio.
- Build strong internal partnerships across academic and professional areas and represent the University externally with credibility across sector, civic, regulatory and partnership contexts.
- Develop strategic partnerships that enhance educational quality, student opportunity, institutional reputation and regional, national and international impact.

Person specification

	To be able to undertake this role effectively you will need the key attributes and skills outlined below. When completing your application ensure you demonstrate how you meet these criteria.
1*	A Masters degree, doctorate or equivalent professional standing relevant to the role.
2*	A strong academic credibility and track record of leadership in learning and teaching and/or student experience at scale, within higher education or a comparable tertiary education setting.
3*	Demonstrable success in delivering measurable improvements in student outcomes, including continuation, completion, progression, graduate outcomes and/or student experience indicators.
4*	Expert knowledge of contemporary pedagogy, curriculum design, assessment and feedback, inclusive education practice and large-scale curriculum transformation.
5*	Experience of leading digital and/or service transformation that improves the student journey, including effective use of learning technologies and data insight.
6*	A clear commitment to equality, diversity and inclusion, with evidence of reducing attainment or outcomes gaps and strengthening belonging.
7*	Strong strategic planning, governance and change leadership skills, with the ability to work effectively across complex organisations and through influence.
8*	Significant experience of leading, sponsoring or delivering large-scale institutional change programmes in complex organisations, including programme governance, benefits realisation, stakeholder engagement, risk management and delivery of measurable outcomes.
9*	Excellent communication and stakeholder management skills, including effective



	partnership with students.
10*	Understanding of quality assurance, regulatory compliance and risk management relevant to UK higher education.
11*	Experience of leading large-scale educational contracts for revenue generation, using novel pedagogy to educate the workforce.
12	The ability to speak and/or write in Welsh is desirable.
13	Fellowship of the HEA/Advance HE, or equivalent professional recognition.
14	Experience of working within Wales' tertiary education environment and/or bilingual service provision. Established external profile and networks relevant to education innovation, student experience and/or professional accreditation.
15	Experience of Challenge-Based Curricula development and implementation.

Health and Safety

You must a) familiarise yourself with, and comply with, the organisation's Health and Safety Policies and Procedures which are available on Connect (Intranet); and b) be fully conversant with your health and safety responsibilities outlined in the Faculty/Department Health and Safety Management Arrangements document and implement accordingly.

Disability Confident Employer - Offer of an interview

The University of South Wales is committed to employing a diverse workforce and creating an inclusive environment where staff can be themselves and everyone is treated with dignity, fairness and respect. We welcome applicants from diverse backgrounds and communities, particularly in terms of age, disability, gender identity, sexual orientation, race and religion or belief. We guarantee that all disabled candidates who meet all the key criteria for the vacancy they are applying for are offered an interview. Key criteria by * in the Person Specification above.